





**4. RESERVATIONS:**

Tel: +27 34 271 8301/4/5 Cell: 082 415 3679 E-mail: lodge@isandlwana.co.za

**5. CHILDREN'S POLICY**

- Only accepted from 7 and above.
- Max one (1) child under 12 years can share with parents - stay free but pay for meals

**6. DEPOSIT POLICY**

50% deposit is required to secure the booking.

**7. CANCELLATION POLICY**

- Reservations cancelled 30 days or less prior to arrival forfeits full deposit;
- 31-60 days prior to arrival forfeits 50% of deposit;
- 61-90 days 25% of deposit; over 90 days, 10% of deposit

**8. TERMS OF PAYMENT**

- Full prepayment or payment of outstanding balances must be received prior to arrival. The invoice number must be stated on any payment transaction and the deposit slip must be received timeously.
- Payment for all non-commissionable services rendered (beverages, telephone, laundry, etc) must be received from the client / guest on departure.
- Foreign currency payment is not accepted at the lodge and therefore request that guests make alternative arrangements prior to arrival at the lodge. Payment by credit card and South African Rand only.
- All accounts who have pre-authorized credit facilities with Isandlwana lodge must be settled 30 days from date of invoice, directly to the lodge. Failure to pay accounts within 30 days of receipt of invoice, could result in credit facilities being suspended with immediate effect.

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**Lodge Office:** +27 34 271 8301/4/5 E-mail: info@isandlwana.co.za  
PO Box 30, Isandlwana, 3005  
Website: www.isandlwana.co.za