



QUARRY LAKE INN: PROTOCOLS FOR COVID 19 OPERATIONS

Guest arrivals:

- Guests are required to wear a face mask on arrival and in all public areas.
- Guests will have temperatures monitored and recorded on arrival and are requested to fill out a standard track and trace declaration document for our files.
- A non-touch foot operated sanitiser spray is stationed at entrance door.
- Guests will be required to stand 1.5 metre distance from each other when checking in. This is demarcated by floor markings. A perspex shield is in place at reception desk.
- All rooms have been cleared of excess “touch items” as required by tourism hygiene protocols (such as scatter cushions/throws/excess room amenities, in order to avoid contamination.) These items are available on request.
- Breakfast is served as a pre-packed option which may be collected at reception on arrival.
- Dinner may be ordered in, and rooms are equipped with self-catering facilities.

Staff:

- Staff have been trained in the Covid 19 hygiene protocols, regarding their own personal management, wearing of masks, gloves, uniform cleaning, hand-sanitising.
- Staff temperatures will be recorded on arrival.
- Staff will be collected in private vehicles in order to avoid taxi travel.
- Staff will be working in teams in order to limit contact / contamination

Rooms:

- Room cleaning methods have been instructed to staff with regard to specific disinfectant cleaning of all touched surfaces in bedrooms, bathrooms and entrances.
- Room cleaning and linen change frequency will be limited as advised by tourism hygiene protocols, in order to reduce contamination risks.
- Rooms will be ventilated during cleaning.
- Our rooms will be rotated: i.e. left vacant for 48 hours between guests as recommended, in order to reduce contamination risk.

Public areas:

- Our dining room will remain closed.
- Conference room closed except for small groups and under strict hygiene controls.
- Gym, sauna and pool closed.